

## Costs of Living at Hopewell

As a Licensed Private Health Facility, Hopewell Hospice is able to bulk bill the Funds of those with Private Health Insurance. This covers all costs apart for an administration fee at entry.

A contract with the Department of Veterans Affairs covers all costs for DVA pensioners.

For those without private health insurance, accommodation fees can be negotiated.



### A Typical Testimonial

*Just a note to express my appreciation for all you did for my dear husband during his stay at Hopewell. To have him spend his last days in such a loving and caring environment meant a lot to me, and he loved each and every one of you. My family and I were most impressed with the way in which the hospice was run and the friendly and courteous attitude of the staff. God bless!*

## Donations and Bequests

**We need your help so we can help others.**

**To provide these services, Hopewell needs financial support from community members and businesses.**

**Bequests:** Hopewell has been greatly helped by some who have made a bequest provision in their will. This enables us to maintain these services for the benefit of the community. Appropriate wording is: "I give, devise and bequeath \$..... to Hopewell Hospice."

### A Donation for Hopewell Hospice

Amount: \_\_\_\_\_ (Cash/Cheque/Credit Card)

Card Type: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Card Number: \_\_\_\_\_

Name on Card: \_\_\_\_\_

Signature: \_\_\_\_\_

**Donations over \$2 are tax deductible**

# Hopewell Hospice

## Services that Hopewell Provides

- A modern eight-bed free-standing hospice residence in a serene garden setting
- Highly skilled, compassionate nursing team providing holistic 24-hour palliative care
- Monitored pain control and holistic symptom management
- Respite care to assist palliative symptom management and provide relief for carers
- Emotional, spiritual and social support for residents, families and friends
- Grief and bereavement counselling, and ongoing support for family members
- Pastoral care for various faith traditions
- Creative living and wellbeing programs, such as stress reduction, meditation, music and art



## Hopewell Hospice Services Inc.

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ABN 38 890 040 788; Reg. Charity 1194



Hopewell Hospice  
Healthcare with Heart

# Hopewell Hospice

88 Allied Drive Arundel

Compassionate Hospice care  
in a peaceful, home-style environment



Hopewell Hospice  
Healthcare with Heart

*Health Care with Heart*

*When you want excellence  
in palliative care  
and holistic symptom management*



The Allied Drive Entrance to Hopewell Hospice

*A Community of Hope and Wellbeing*

Licence: QDH 10503/05 Provider No. 056050T

## What is Hospice Care?

Hospice is a philosophy of hospitality for those living with an advanced, progressive illness where active curative treatment is no longer possible, and who are not able to stay in or return to their previous home.

The emphasis at Hopewell is on living as full a life as possible in a home-like environment. Family and friends are welcomed, and encouraged to become part of the Hopewell community. As such, they are recognised and supported as participants in the process of care and there are no fixed visiting hours.



To help create the homely environment, the grounds have been landscaped to create a Healing Garden where people can experience connection with the natural world and its multi-sensory elements.



## Access to Hopewell Hospice

In Arundel, close to Harbour Town and beside Colgate-Palmolive Park, Hopewell Hospice may be accessed at 88 Allied Drive (off Olsen Ave. or Napper Road) or from Dunkirk Close. Surfside Bus Routes 14 and 15, from Australia Fair to Arundel Crest and Helensvale along Central Street, enter Allied Drive near Hopewell.

## Referral to Hopewell Hospice

Hopewell's nurse-led model of care means that referrals can be made directly to the Hospice - by you, the family, a GP or other health professional. A nurse can then visit you prior to admission.

## Accommodation

Hopewell Hospice has eight private rooms, six of which have shared en suite bathrooms. All rooms have garden outlooks, beds with electric controls, recliner chairs, TV sets, phone and wireless internet connection.

Residents and families are encouraged to decorate individual rooms with some personal items to make them as homely as possible.



## Hopewell Hospice Services Inc.

Hopewell is a non-profit, community-based Incorporated Association that provides the Gold Coast's only freestanding hospice. Hopewell Hospice is licensed by Queensland Health as a private health facility.

Established on Hope Island in 1994 to care for those at the end stages of life unable to stay at home, the new hospice was opened at Arundel in 2005. At this site, Hopewell is able to offer a diverse range of services.

Educational, counselling and support programs include Paradise Kids and the Living Well Centre in the adjacent Paradise Kids House and Paradise Kids Holiday House.

## Food and Dining

The Dining Room is the heart of our home. Residents who choose and are able to join others (including family, friends, volunteers and staff) are able to enjoy the companionship of sharing meals and celebrations together. A fridge is available for friends and families' special treats. Members of the kitchen staff go out of their way to suit the appetite and dietary needs of residents. Those unable to come to the Dining Room are assisted with meals in their own room.

Tea, coffee and biscuits are always available as an expression of hospitality. Lunch can be arranged for family and friends at a small cost.

Espresso coffees, delicious cakes and light meals are available in Simply Divine Café and Bookshop in the adjoining Paradise Kids House.



## The Hopewell Team

An inter-disciplinary team of a visiting Medical Director, Registered Nurses, Enrolled and Assistant Nurses, General Practitioners, Counsellors, Social Workers and Pastoral Care Workers provide holistic symptom control, pain management and support. Other therapies include Reiki, meditation and aromatherapy.

Our expert palliative care nurses provide 24-hour care in a compassionate nurturing environment.

Residents are encouraged to discuss any concerns that may arise and are assisted to overcome difficulties related to their specific circumstances. Ongoing grief support is available.

Volunteers with diverse skills play a vital role in hospice life, and are valued by staff and residents alike for their contribution to hospitality.